

## Southwark CCG

# Improving the quality of care for the people of Southwark

Southwark Council  
Overview & Scrutiny Committee

9<sup>th</sup> July 2012

**Our mission** is to commission high quality services that improve the physical and mental health and wellbeing of Southwark residents and result in a reduction in health inequalities.

**Commissioning for our population will be:**

- Evidence based
- Focused on clinical outcomes and high quality standards of care
- Led by local frontline healthcare professionals
- Determined by local need
- Informed by genuine patient and public engagement
- Result in more information and choice for patients.

Southwark  
Clinical  
Commissioning  
Group:  
**The best  
possible health  
outcomes for  
Southwark  
people**

The best possible health outcomes for the people of Southwark by ensuring that:

- People live longer, healthier, happier lives no matter what their situation in life
- The gap in life expectancy between the richest and the poorest in our population continues to narrow
- The care local people receive is high quality, safe and accessible
- The services we commission are responsive and comprehensive, integrated and innovative, and delivered in a thriving and financially viable local health economy
- We make effective use of the resources available to us and always act to secure the best deal for Southwark

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- We continue to be guided by the founding principle of the NHS - that good healthcare should be available to all, free at the point of delivery.
- We place patients, health improvement and quality at the heart of everything we do
- We are honest and open about the actions and decisions we take
- We are accountable to the public and recognise our responsibility to act in the best interests of the population we serve
- Our decisions are evidence-based, fair and make best use of the resources we have available to us
- We act responsibly as a public sector organisation and are committed to working in partnership with local government, voluntary organisations and the wider community to ensure a united approach to tackling the wider determinants of poor health in Southwark.

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Reflecting our Mission, Vision and Values the CCG leadership team – together with member practices, Southwark patients and partner organisations – has developed a *Strategic Commissioning Framework* as a guide for planning our work to enhance the quality of local services and improve patient outcomes

## CCG Goals

1. To achieve a reduction in premature mortality
2. To achieve a reduction in health inequalities
3. To achieve a reduction in the variability of primary care outcomes and quality
4. To have all Southwark practices actively involved in commissioning
5. To have patients play a central role in clinically-led commissioning

# Strategic Priorities

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The *Strategic Commissioning Framework* sets out seven priority areas and for each includes a range of patient-focussed outcome indicators. These are quantitative and qualitative measures that will allow the CCG, our members, the public and partners to track our performance as we work to improve quality.

## The Seven CCG Priority Areas

1. Better outcomes for people with **Long Term Conditions**, with a focus on people with respiratory disease, cardiovascular disease and diabetes
2. Support more people to **stay healthy and prevent ill-health** through targeted screening and early intervention working through the Southwark Health & Wellbeing Board
3. Commission **outpatient services** that enhance patient experience and are delivered in community settings in a way that is coordinated with local acute trusts
4. Improve rates of early diagnosis and **outcomes for people with cancer** and at the **end of life**
5. Improve outcomes for **people with mental health needs** by focusing on early intervention, improving dementia care and by improving care quality across primary care.
6. Develop a well-integrated and **high quality system of urgent care** supporting more people at home and in the community and so reducing the need for A&E attendance and hospital admission
7. Embed clinically- and cost-effective prescribing by reducing variation in prescribing behaviours in Southwark

# Making a difference

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Southwark clinicians – GPs and nurses – believe their leadership of commissioning in the borough will serve to incrementally enhance the quality of care patients receive.

Clinicians are well positioned to achieve this goal because:

- Clinical commissioning is not new in Southwark and local GPs and nurses have played a central role in commissioning activities as part of the PCT
- Front-line clinicians work with patients every day are best placed to understand their needs and shape local services and pathways of care to effectively support the range of need amongst our local population
- Their clinical expertise means doctors and nurses are best placed to identify quality issues in local services
- Clinicians can better engage and lead dialogue with secondary care providers, supporting a clinically-driven approach to the integration of services
- As members of the clinical community and as leaders of a membership organisation of colleagues, Southwark clinicians are suitably placed to support the development of primary care and work with local practices to reduce variability in care quality.